All Aboard: How to Successfully Build Organization-wide Support for Risk Management
Evolving risk management capabilities in any organization can feel like a daunting task. Experienced risk professionals recognize that building and sustaining support for new or novel approaches to risk management can be a knotty challenge or a protracted battle. Attend this session to hear from veteran risk champions who have effectively built support at various tiers of the org chart. Learn how to sustain the support of early adopters and turn nay-sayers into fans of your vision for risk practice.

Back to the Beginning: Risk Management ABCs
Revisit the basics with this session covering key steps (and possible missteps!) when you’re assigned—or volunteer—for the role of risk champion. Learn what to do, what not to do, and where you can go for help along your journey. Leave this session with inspiration and practical action steps you can apply in a variety of environments and with various stakeholders at your organization.

Be Noticed: Getting Risk Management Invited to the Table
If you’ve noticed that exciting things are happening at your nonprofit, but you don’t recall the party where the planning took place, you might be experiencing ‘lonely risk professional syndrome’ or LRPS. LRPS exists when risk-taking members of a nonprofit organization believe that the risk leader’s office is where big dreams die. Attend this session to learn how to convey that wise risk management is the fuel—not the brakes—for great ideas. Learn how to convey the potential value and reward of including risk leaders at the able for program start-ups as well as celebrations.

Cannabis in the Workplace: Highs and Lows
If you’ve been worried about ‘weed’ in the workplace, you’re not alone. Statutes permitting medical and recreational cannabis use are sweeping the country, despite federal law that bans the cultivation, sale and use of cannabis. Marijuana possession and use may be a violation of federal law, but if you’re assuming that no one on your staff would ever show up for duty under the influence of cannabis, you’re going to face some hard realities without a plan. Attend this workshop to learn what employers need to know and do to anticipate and manage cannabis risks in the workplace.

Captive Audience: How and When to Explore an Insurance Captive
This workshop explores how (and when!) a captive can provide an organization with flexibility and stability. Learn how to weigh the upsides and potential downsides of a captive as well as trends in the use of captives by nonprofit organizations.
Cyber Liability: Forming and Facilitating an Incident Response Team
Data losses are hypothetical risks for nonprofits until they actually happen. But survivors of these potentially costly and all-consuming events say that if you’re waiting until it happens to you to get ready, you’re behind the proverbial eight ball. Attend this session to learn how to form and facilitate an effective incident response team that will be ready to roll when—and if—needed.

Cyber Survivor: Surviving and Thriving in the Wake of a Data Breach Claim
Many risk leaders believe that data breach claims are the big “when, not what if” events for organizations that collect Personally Identifiable Information (PII), Sensitive Personal Information (SPI) or Protected Health Information (PHI). Attend this workshop to learn the three MUST DO action steps and three MUST AVOID mistakes that will help ensure the protection of your nonprofit’s mission and reputation in the wake of a data breach involving valued stakeholders.

Designing and Delivering Workplace Civility Training That Suits and Sticks
Many organizations have approached anti-harassment and workplace civility training with kid gloves, while others have ventured valiantly into staff training and difficult conversations to ensure compliance with new state law requirements or funder expectations. Experts and even the federal Equal Employment Opportunity Commission have cautioned against delivering ‘canned’ training that narrowly focuses on avoiding legal liability for harassment and workplace misconduct. Attend this workshop to learn what works—and most importantly—why. Find out how to broach uncomfortable topics with greater ease and confidence that doing so will make create the culture your mission truly deserves.

How to Build an Ark in 40 Days or Less
Do you have an effective disaster preparedness plan in place? A shaky or ‘rough draft’? If your plan is a work in progress, you’re in good company. Disaster preparedness and business continuity plans are often unfinished business at an organization. Plans to complete the plan can be waylaid by any number of developments. Attend this session to learn plans for knocking your plan out in 40 days. Bring your draft plan (or rough sketch of a plan) to the workshop to share with colleagues and receive on the spot tips and support to get it done.

How to Rock a Risk Dashboard
Risk dashboards—visual overviews that tell your risk function’s story—seem like a ‘no brainer’ for busy boards with short attention spans. But the ‘devil’ in a dashboard lies in its essential details. What should you include? What should you leave out? Is a script needed to accompany a dashboard or should it speak for itself? Attend this workshop to learn how other nonprofit risk professionals have rocked their risk dashboards. Find out the what information or perspectives were welcome by staff and board oversight teams, and what dashboard elements or approaches you’d be best to avoid.
If It Isn’t Broken, Resolve to Fix It: Stave Off Stagnation in Your Risk Program
If you’ve ever wondered if your approach to risk management may be overly old-school, or it’s been a while since someone complained bitterly about a risk policy or expectation, you may at risk of standing still while risk passes you by. Attend this session to learn how to “fix” what isn’t broken in your approach to risk management, risk oversight and risk reporting. Learn tips from risk leaders who are staving off stagnation with surprising results.

Innovations in Third-Party Risk Management
Nonprofits rely on a wide array of service providers, vendors and consultants. These relationships can increase or mitigate a nonprofit’s exposure to a host of claims, from financial losses to harm to reputation. Attend this workshop to learn thirteen timely tips for managing risks that arise in relationships with third-party providers of goods and services.

Inspired and Resilient: Building a Risk-Aware Culture
The expression “culture trumps strategy” is a truism for many nonprofits, and in some cases, a risk averse culture prevents an organization from being the best it can possibly be. Attend this session to learn how to diagnose and address weaknesses in culture that dampen or hinder opportunities for bold risk-taking or impair the organization’s ability to address its pressing preventable risks.

Insurance Fun-damentals
Managing an insurance program shouldn’t be fun: or should it? Attend this back to basics session to learn from leaders who have figured out how to make risk financing memorable, and dare we say ‘fun.’ Bring your tough questions about how the industry—and coverage—actually work and be prepared to learn lesser known facts and trivia about the coverages nonprofit missions and managers rely on. There’s no such thing as a dumb or dreary question!

Insurance Portfolio Oversight
To adequately finance risks, growing, complex nonprofits often require a collection of policies from multiple carriers. An insurance portfolio that has grown ‘organically,’ may be more challenging to administer than one that was created more strategically. Attend this session to learn how to effectively track and oversee a portfolio of coverages and tips for reducing the time and frustration associated with serving as your nonprofit’s liaison to your insurance providers and partners.

I’ve Been Told I’m a Risk Champion. Now What?
First, you’re not the first leader to find yourself suddenly responsible for risk in a complex organization. Or the last. The career of many successful, satisfied nonprofit risk leaders has begun with serendipity, from an unexpected assignment that wound up being fun, to a request to ‘handle’ risk on a temporary basis. Attend this workshop to learn tips from the trenches from three accidental risk champions. Find out how they foraged, fought, and ultimately decided that the risk function was exactly where they needed and wanted to be.
Managing Liability Claims with Finesse
Few—if any!—risk professionals look forward to facing liability claims. From start to end, defending a liability claim takes a toll on even the most experienced leaders in the field. Attend this workshop to learn how to add elements of finesse to the handling of liability claims. Find out what you can and should be doing differently, from the initial notice to brokers and carriers, to cooperating with claims adjuster and helping the defense team defend your nonprofit’s good name and assets. Learn common mistakes in claims-handling and how to avoid them.

Managing Risk and Reward in Pursuit of Innovation
Nonprofit organizations are on the frontlines of innovation, with pressure to innovate coming from funders as well as increased competition from nonprofits and for profits. In many cases, risk leaders in nonprofits may be intentionally excluded from conversations about risky new programs or strategic moves. Attend this session to learn how to bring consideration of risk into the meetings where bold innovation is being discussed. Learn how to facilitate a risk-aware review of innovative programs without being perceived as a professional wet blanket or the proverbial ‘department of no.’

Nuts & Bolts of Incident Reporting
Ineffective and untimely incident reporting is a nagging challenge facing many nonprofits that aspire to use incident reports to inspire effective risk management. Instead of illuminating situations that necessitate thoughtful follow-up, an ineffective incident reporting protocol is a missed opportunity that potentially increases blind spots. The best approach to incident reporting should fuel risk practice and inspire confidence. Attend this workshop to explore several pathways for incident reporting. Learn what you can (and must!) do to tear down barriers that impede reporting, waste time or lead to the collection of data you can’t use. This workshop explores ways to develop—or fix—incident reporting so that your approach increases awareness of key risks, signs of impending trouble, and visibility into incidents, near misses, and successes.

Risk Oversight for Federated Organizations
Parent-chapter and HQ-field relationships abound in the nonprofit sector. These structures bring strength and resilience to a nonprofit mission but may exact a taxing toll. Attend this workshop to learn about the risks and rewards than emanate from a complex, connected structure, as well as how several organizations have taken a more modern approach to managing and balancing risk and reward in these vital, symbiotic relationships.

Ten Things You Need to Know (but may not) About Your Insurance Partners
Have you ever dodged a call or email from an insurance agent or broker, underwriter, loss control team member or claims adjuster? If your honest answer is “yes,” you’re not alone. Newbie and veteran nonprofit risk leaders alike sometimes perceive their counterparts in the industry to be perennial bearers of bad news: from ‘the same coverage will cost more this year,’ to ‘unfortunately we’re not able to offer higher limits,’ or the worst news, ‘that claim isn’t covered under your policy.’ Attend this workshop to learn how to effectively communicate with your insurance partners and ensure that you are receiving the best possible coverage for your nonprofit organization.

Nonprofit Risk Management Center
204 South King Street, Leesburg, VA 20175
703.777.3504 | info@nonprofitrisk.org
session to learn why insurance partners are friends, not foe, and how you can maximize every penny of premium by taking advantage of insurer know-how and value-added offerings.

The 10 Habit-forming Habits of Nonprofit Risk Champions
Learn the habit-forming tricks of the nonprofit risk trade from graduates of the Nonprofit Risk Management Center’s Risk Leadership Certificate Program (RLCP). This workshop explores ‘ah ha’ moments, favorite learning resources, and how to stave off paranoia (when they’re really out to get you). You’ll also learn how each panelist’s vision for risk-aware thinking—and action—evolved during and since their participation in RLCP.

The Devil is in the Details: Interpreting Your Cyber liability policy
Cyber liability policies are hot property these days. If your organization hasn’t purchased a policy, chances are you’ve considered doing do. Like other coverages, however, the name of the policy itself is a minor detail: the ‘devil’ is in the policy wording. Attend this workshop to learn what you need to know to be a savvy buyer of coverage to protect against data loss claims.

What in the World? Roundtable for International Risk Professionals
International nonprofits—frequently known as NGOs—are embracing risk management in record numbers. While risk has long been a familiar phenomenon in nonprofits working in the humanitarian, human services, scientific, research, environmental and faith sectors, recent developments have hastened the motivation to develop holistic risk practices. From unprecedented funder scrutiny, to financial frauds and scandals alleging the abuse of vulnerable service recipients, NGO risk leaders are at the forefront—and in the spotlight—of systematic change in their organizations.

Where Does Your Organization Stand?
The nonprofit sector is the welcome home for organizations that believe a bold stand is key to changing communities for the better. Believing in that stand is one thing; being able to forecast the repercussions, anticipate opposition, or measure the potential for fickle funders or other stakeholder revolts is where worthy ideals and the fascinating world of risk intersect. Attend this workshop to learn from and be inspired by risk leaders working in organizations unafraid to take a stand. Find out what they know—and you need to—to build confidence into risk-taking that could change lives or ignite new passion for your mission.

Wrangling Reputation Risk
We all know that viral videos, tenacious Tweets, and alarming allegations can echo across the Internet in an instant. With the landscape so enormous and the democratization of media, how can your nonprofit protect its image, combat keyboard warriors, and feel confident you’ve done your best to be prepared? How can your nonprofit protect its image in the social media age? Attend this workshop to learn how risk professionals are grappling with reputation worries in an age of hero today, demon tomorrow.